

# WildPackets Rapid Deployment

WildPackets' Rapid Deployment Services (RDS) enables you to put your WildPackets solutions to work for you right away and start fully enjoying the benefits and ROI of your local or distributed analysis platform. From pre-deployment planning to personalized network configuration, we ensure that your WildPackets solution is up and running as quickly and effectively as possible for you and your business.

## 1 DAY

- Proven deployment best practices
- Address the problem of too much to do, too little time
- Rapid implementation

## 3 DAY

- Expert architecture and design review
- Proven deployment best practices
- Expert knowledge transfer
- Address the problem of too much to do, too little time
- Objective review of customer network
- Rapid implementation

## 5 DAY

- Cover more of your network
- Ease burden on in-house staff
- Expert architecture and design review
- Proven deployment best practices
- Expert knowledge transfer
- Address the problem of too much to do, too little time
- Objective review of customer network
- Rapid implementation

## BENEFITS

## 1 DAY

- Review environment prior
- Engineer onsite for 8 Hours
- Place product
- Install/ configure product
- Validate installation, expectations
- Identify obvious issues
- Create custom Graphs, Alarms, Notification, Triggers and Filters
- Hands-on best practices, Q & A, knowledge transfer, time permitting

## 3 DAY

- Review environment prior
- Engineer onsite for up to 24 hours
- Place product
- Install/ configure product
- Validate installation, expectations
- Identify obvious issues
- Create custom Graphs, Alarms, Notification, Triggers and, Filters and Reports
- Hands-on best practices, Q & A, knowledge transfer
- Remote site installation

## 5 DAY

- Review environment prior
- Engineer onsite for up to 40 hours
- Place product
- Install/ configure product
- Validate installation, expectations
- Identify obvious issues
- Analyze some not-so obvious issues
- Create custom Graphs, Alarms, Notification, Triggers, Filters and Reports
- Hands-on best practices, Q & A, knowledge transfer
- Multiple remote site installations

## ACTIVITIES

### Small Company with Tight Budget? Try Peek Mentor!

WildPackets wants to see each and every one of its customers get up and running quickly and effectively. While WildPackets' intuitive UI helps users recognize good value, many are never exposed to some of the more powerful features that could be even more useful to their business. WildPackets Peek Mentor service is an excellent way to gain access to a network expert for those on tighter budgets. As part of the Peek Mentor service, WildPackets will review network diagrams that you send and then spend up to 3 hours in one session of remote consulting time with you - on the phone, via Placeware, or even remotely connected to WildPackets equipment on your

network. You may discuss ANY networking subject and include as many members of your staff on the call as you wish. This is your time with our expert.

### Remote Consulting

As part of a deployment service, follow up is important. In addition to onsite assistance, WildPackets offers continuing IT support. For example, those who purchased and implemented deployment services now have a relationship with WildPackets. Through our interactions, there will be shared understanding of your network and business needs. Trace files can be exchanged and analyzed to monitor performance, look for trends, confirm expectations, or just troubleshoot

issues that may arise. Remote consulting services can be scheduled like a check-up or available on short notice in emergencies.

For more information, contact: [wpconsulting@wildpackets.com](mailto:wpconsulting@wildpackets.com) or call 800.466.2447 and ask for Professional Services.

**WildPackets**

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